



FISCAL YEAR

2023

ANNUAL

REPORT

Improving the health of the Capital Region since 1969

A MESSAGE FROM THE PRESIDENT & CEO



In FY2022-23, we saw the official end of the COVID-19 pandemic, which had gripped our nation and our community for the better part of three years. At Hamilton Health Center, our teams remained on the front lines throughout the pandemic, and we now look toward a brighter future of growth and community health.

In the past year, Hamilton has continued to experience growth and transition – including a change in leadership. Since taking on the role of Hamilton President and CEO in June 2022, I have seen firsthand the incredible commitment and dedication of our providers and staff, and I've watched as our community has faced a range of post-pandemic challenges – including physical, mental and financial health.

At Hamilton, we are committed to helping our friends and neighbors overcome those challenges. That is why we have worked hard to improve access to mental and behavioral health services – including expanding virtual telehealth capabilities, along with offering convenient access to in-person care. And it is why we remain the Capital Region's resource for (Women, Infant and Children) WIC and other family health services.

As we look to the next year, we will continue to expand and enhance our programs across our communities. This includes a new location in Steelton, which is set to open in 2024. Indeed, the future of Hamilton and the future of health for our region is brighter than ever.

Yours in Health,
Terese DeLaPlaine

A handwritten signature of Terese DeLaPlaine in cursive script, written in black ink.

Our Values:

I – Integrity, Inclusion, Innovation

C – Commitment

A – Accountability

R – Respect

E – Excellence

YEAR IN REVIEW

OUR COMMUNITY:

Hamilton Health Center is the only Federally Qualified Health Center (FQHC) serving a growing number of residents in Dauphin County and beyond – with services extending into Perry County. Hamilton currently serves the community from four active locations, including its headquarters in the City of Harrisburg and three satellite locations. Our satellite location at Downey Elementary School in Harrisburg is set to reopen next year, along with a new Steelton care location that is currently under construction.

OUR MISSION & VISION:

To improve the health of Central Pennsylvania's residents by delivering high quality, respectful and patient-centered health and related social services that promote access, treatment, education, and prevention regardless of health, economic, or insurance status. Our vision is that every member of our community, regardless of their ability to pay or their insurance status, receives holistic, quality health care needed to create a healthy community.

87,799
**Total Patient
Visits**

28,509
**Total Patients
Served**

**TOP 3
SERVICES:**
66,222
Total Medical Visits
8,675
Total Dental Visits
5,670
**Mental Health/Substance
Use Disorder Visits**



**Older Adult
patient population
has increased nearly
60% Since 2018.**

A CHANGING DEMOGRAPHIC LANDSCAPE

Demographics at Hamilton have remained steady over the last three years with one notable exception – older patients.

While the vast majority of our patient population is in the 18-64 age range, for the fifth straight year, the percentage of older adults (age 65 and over) utilizing Hamilton services has increased dramatically.

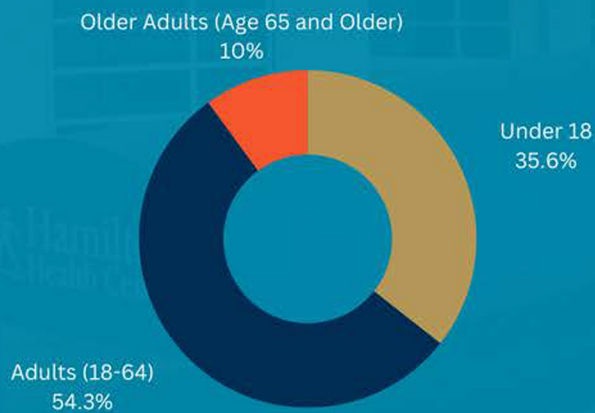
There are many factors leading to the increase in older people seeking out Hamilton services, including an overall aging population and the rise in life expectancy. Hamilton is a known and trusted community resource which offers a variety of services that cater to the unique needs of older adults, including transportation to medical appointments, meal delivery, and social activities.

We will continue to adapt and evolve our services to meet the changing needs of our senior population.

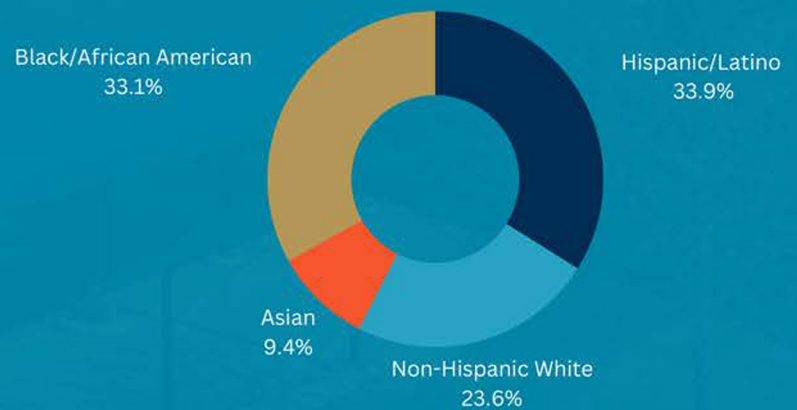


PATIENT OVERVIEW

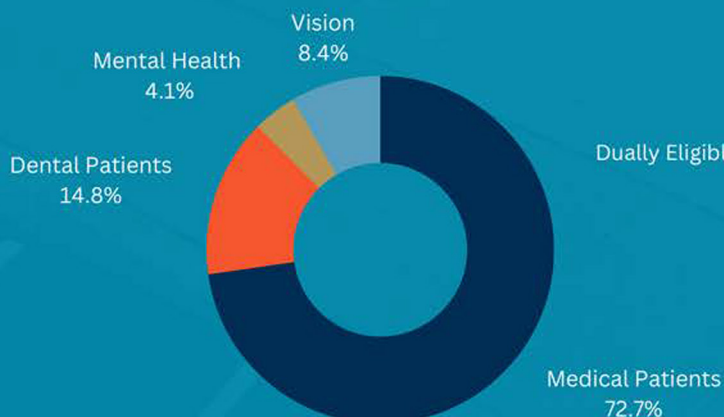
PATIENT AGE



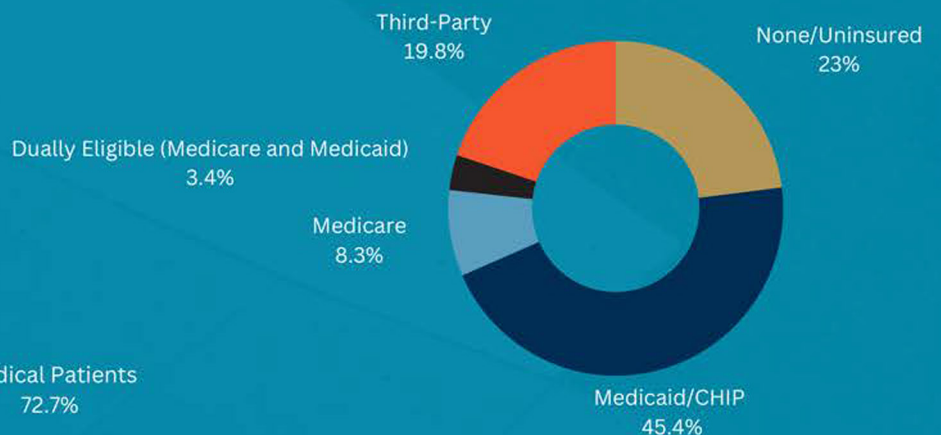
AGE & ETHNICITY



SERVICES USED



INSURANCE STATUS



A YEAR OF SERVICE

Hamilton is more than just a community health center. We are the Capital Region's one-stop resource for high-quality, comprehensive and affordable health care – from physical and behavioral health services to dental, vision, pharmacy and labs. We are community-based with locations in Harrisburg, Union Deposit, Newport and Millersburg, as well as WIC Clinics and a growing roster of community health workers. Together, we meet our neighbors where they are to help improve their health and the overall health of our community. As we look to next year, that commitment to compassionate and convenient care will extend even further with our planned opening of a Steelton care location.



FINANCIAL REPORT

for Fiscal Year 2022-2023

(April 1, 2022 - March 31, 2023)

STATEMENT OF ACTIVITIES

Revenue and Support

Total Revenue and Support	\$ 32,477,050
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Expenses

Program Services	\$ 22,535,128
Supporting Services	\$ 6,296,715
Total Expenses	\$ 28,831,843

STATEMENT OF FINANCIAL POSITION

Current Assets

Cash	\$ 9,290,924
Other Current Assets	\$ 4,496,026
Total Current Assets	\$ 13,786,950
Property and Equipment	\$ 18,368,865

Other Assets

Interest in Net Assets Held by Others	\$ 51,913
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Total Assets	\$ 32,207,728
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LIABILITIES AND NET ASSETS

Current Liabilities	\$ 2,924,407
Total Liabilities	\$ 4,585,526

Net Assets

Total Net Assets	\$ 24,697,795
Total Liabilities and Net Assets	\$ 29,283,32

COMPASSIONATE CARE FOR ALL

Throughout its 50-plus-year history, Hamilton Health Center has always placed the needs of the community at the center of its mission and operations. We believe healthcare is a fundamental right, and we strive to ensure that every individual who walks through our doors receives the best possible care, regardless of their background or financial situation. Our team of dedicated and compassionate healthcare professionals work tirelessly and collaboratively to provide a comprehensive range of services that cater to the needs of our patients.

OUR SERVICES

Since 2017, Hamilton has been accredited as an Ambulatory Healthcare Facility by the Joint Commission. The Joint Commission and its Gold Seal of Approval are widely recognized benchmarks representing the most comprehensive standards and evaluations process in the healthcare industry. Of the 1,300 Federally Qualified Health systems nationally, only 250 have the Joint Commission Accreditation.

At Hamilton Health Center, patients can access the following services, among others:

- Primary Care for Adults & Children
- Pediatric Care
- Women's Services (Prenatal Care, Gynecology, and Family Planning)
- WIC (Women, Infants & Children) Program
- Healthy Start
- Teen Resource Center
- Dental Services for Adults & Children
- Eye Care Services for Adults & Children
- Mental Health & Addiction Services
- Podiatry
- Diabetic Nutritional Support
- Preventive Care
- Pharmacy (340B low-cost Program)
- Lab Services (provided by Quest Diagnostics)
- X-Ray & Mammogram Services (provided by UPMC)
- STD and HIV/AIDS Testing and Treatment
- Telemedicine
- Language Interpretation/Translation Services
- Financial Services & Insurance Enrollment
- Transportation Services



OUR LEADERSHIP

BOARD OF DIRECTORS



Michael Harris
Chairperson



Shanice Mariluz
Vice-Chair



Linda M. Cammack
Secretary



Angela Chen
Treasurer



Lorraine
Calien



Mauricio
Conde



Ruth
Granfors, Esq.



Regina
King-Dykes



Quentin
Kushner



Jonathan
Nunez, MD



Richard
Utley



Melanie
Vanderau, Esq.

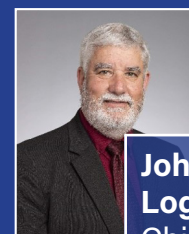
LEADERSHIP TEAM



**Terese M.
DeLaPlaine, J.D.**
President & CEO



**Dr. Bolanle A.
Limann M.D, M.B.A, M.P.H.**
Chief Medical Officer



**John R.
Logan, JD, MBA**
Chief Legal Officer



**Frackson
Sakala, MBA, MAFM, CHFP**
Chief Financial Officer



**Mary Elizabeth
Bebe, RN, MSN, MBA**
Chief Clinical Officer



OUR LOCATIONS

HARRISBURG

110 South 17th St.
Harrisburg, PA 17104

UNION DEPOSIT

895 S. Arlington Ave
Harrisburg, PA 17109

MILLERSBURG

1000 Evelyn Dr.
Millersburg, PA 17061

PERRY COUNTY

46 Red Hill Ct.
Newport PA 17074

(Reopening Soon)

SCHOOL-BASED

Downey Elementary School
1313 Monroe St.
Harrisburg, PA 17103

COMING SOON!

STEELTON

120 N. Front St.
Steelton, PA 17113

